

UDAYA SCHOOL OF ENGINEERING

Udaya Nagar, Villupuram

Online Grievance Redressal Committee

Establishment of Online Grievance Redressal Mechanism

- Making students' grievance redressal mechanism in the admission process
- Willingness to receive and respond to students' grievances
- Demand of money in excess specified
- Complaints of sexual discrimination (SC, ST, OBC, EWS, women or L1)
- Non-payment of fees or payment of scholarship to students
- Delay in report of examination or declaration of results
- Withdrawal of student's name
- Denial of study certificate
- Non-impairment of other students' chances
- Involvement of students in extra-curricular activities
- Denial of fee or withdrawal of admission



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Udaya Nagar, Vellamodi

Online Grievance Redressal Committee

Introduction

Udaya School of Engineering constituted Student Grievance Redressal Committee, As per the AICTE regulations with the objective of resolving the grievances of students and their parents. Provision has been made available in the Institute website, for registering the grievance. The students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the Grievance Redressal Committee headed by the principal, and appropriate action taken and the decision of the Grievance Redressal Committee will be intimated to the complainant.

The grievances include

- Making admission contrary to merit
- Irregularity in the admission process
- Withhold or refuse to return any certificates
- Demand of money in excess specified
- Complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- Non-payment or delay in payment of scholarships to students
- Delay in conduct of examinations or declaration of results
- Withholding student amenities
- Denial of quality education
- Non transparent or unfair evaluation practices
- Harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.



Objectives

- To provide a support system for the students to address their grievances
- To analyze the complaints and representations of aggrieved students and to take action with the appropriate authorities for redressal
- To get suggestions periodically from the students for improvement

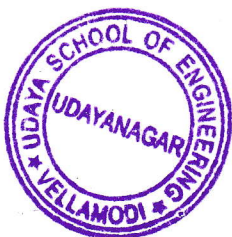
Members of the Committee

The Grievance Redressal Committee of Udaya School of Engineering has been constituted with an aim to provide easy and readily accessible mechanism for prompt disposal of the day to day genuine grievances.

Following will be the members of Grievance Redressal Committee for student & staff of Udaya School of Engineering.

S.No.	Name	Designation
1.	Dr.S.Jothibas	Chair Person
2.	Mr. C. Allen Wills	Convener
3.	Ms.T.Merlin Leo	Member
4.	Mr. K E Sajeev Jeba King	Member
5.	Mr.Mathimurugan M	Member
6.	Mrs. S.Jameela	Member
7.	Mrs. Sumi Bell Sutha	Member
8.	Mrs. Angel Rose Stary C	Member
9.	Mr. K Aravinth	Student Member
10.	Mr R Jeyaram	Student Member

The committee shall meet once in a month and discuss specific grievances and recommend suggestions to solve the issues.




PRINCIPAL